



For more information on Southwest Veterinary Surgical Service, visit www.swvetsurgery.com or call 1-855-274-4798

SCHEDULING A CONSULTATION

We thank you for the opportunity to evaluate the surgical needs of your pet. Please call to schedule an initial examination for your pet at any one of our four locations. If surgical treatment is indicated, surgery may be performed the same day as the initial consultation or scheduled on a different day depending on the nature of the surgical procedure and the surgical schedule. We will work diligently with you to try to schedule your pet's procedure so that it is as convenient for you as possible.

PRIOR TO YOUR PET'S APPOINTMENT

The night before your pet's appointment, please remove the food bowl and do not offer any additional food after midnight in case surgery or additional diagnostic procedures are performed the day of the appointment. It is okay to have water available to your pet until morning, but please remove the water bowl by 7:00 am in the morning.

WHAT TO BRING TO YOUR CONSULTATION

Please bring radiographs, ultrasound, CT, and/or MRI images, and copies of lab test results with you to your appointment. Be sure to bring any medications that your pet is taking. If available, bring copies of your pet's pertinent medical records.

WHAT TO EXPECT DURING YOUR CONSULTATION

Consultations are a necessary part of treating your pet. During your consultation, the surgeon will review information sent by your regular veterinarian, examine your pet, and provide you with information about your pet's condition and treatment options. Our surgeons will answer any questions regarding your pet's medical condition and treatment plans and will provide a written surgical plan prior to your pet's procedure. Please allow approximately an hour for this appointment.

PAYMENTS

For your convenience, we accept Visa, MasterCard, Care Credit, American Express, and Discover credit cards. Due to the investment in time and materials, we require a significant deposit at the time your pet is admitted for surgery. Payment in full is required at the time of hospital discharge.

If at any time you have questions or concerns regarding the treatment or status of your pet, please contact our office and our staff will be glad to assist you.

DIAGNOSTICS

We make every effort to provide diagnostic information as quickly as possible. Frequently there are tests that we need to send out to a third party laboratory. These tests take additional time to process. We will contact you with results as soon as they are available.

SURGICAL PLAN

We will provide you with a surgical plan prior to your initial procedure. Charges for recheck examinations, bandage changes, and radiographs are not included in the initial surgical plan. Individual patients often require different amounts of follow-up care or vary in the frequency of necessary bandage changes, and some clients who live a great distance from our office may choose to have follow-up care performed at their primary care veterinarian's office. Charges for recommended follow-up procedures, therefore, are difficult to predict in advance and are quoted as necessary for each individual patients.

ADMITTING FOR A SURGERY

You will be scheduled a specific admission time the day of your pet's procedure. This allows us to facilitate your visit in a timely manner. Most animals will be required to fast (no food) after midnight prior to surgery. Water is allowed up to 7:00 am the day of the procedure. Please bring any medications and special diets that your pet is currently taking to your admitting appointment. You will also be asked to provide a contact number where you can be reached throughout the day.

DISCHARGES FOR A SURGERY

A member of our surgical team will contact you at the completion of your pet's procedure. Most procedures will require overnight hospitalization. We will schedule a discharge time for the following day. Any pet that stays past 2:00 pm will be charged an additional days hospitalization. At the time of discharge our staff will verbally review all of the postoperative needs for your pet. We will also provide you with a copy of written postoperative care. Our staff will also give you an estimated timeline for necessary follow-up care. This timeline is based upon the recovery rate of our average patient. We may need to adjust the intervals of the follow-up appointments to accommodate your pet's individual care.

<p>GILBERT Arizona Veterinary Specialty Center</p> <p>86 W Juniper Avenue Ste 4 Gilbert, AZ 85233 P 480-635-1110 ext 3 F 480-892-0540</p>	<p>PEORIA Canyon State Veterinary Specialties</p> <p>7823 W Golden Lane Peoria, AZ 85345 P 623-298-5354 F 623-298-5363</p>	<p>SCOTTSDALE Scottsdale Veterinary Specialty & Emergency Center</p> <p>22595 N Scottsdale Road Ste 120 Scottsdale, AZ 85255 P 480-339-2200 ext 6 F 480-656-5766</p>	<p>TUCSON Southern Arizona Veterinary Specialty & Emergency Center</p> <p>7474 E Broadway Blvd Ste 100 Tucson, AZ 85710 P 520-301-2387 F 520-301-2286</p>